

## **Parent and/or player complaint procedure**

Athletics, by its very nature, demands that a coach make numerous judgment calls during the course of a season. Also, athletics dictate that a coach has effective discipline so the athletes compete in a safe, organized, and goal oriented activity. During the course of any season, it is possible that parents may have complaints concerning a coach's decisions regarding their son/daughter's playing time or disciplinary action that a coach may take involving their child. Therefore, the following procedure will be followed so that all parties involved will be treated responsibly and equitably:

STEP 1: If a parent has a complaint, they will discuss the particular complaint with the coach. The athlete will be present at this meeting. Under no circumstances will a complaint go beyond this step if the issues have not been discussed between the parent and the coach.

STEP 2: If the complaint has not been resolved in step 1, the complainant will contact the Athletic Director and schedule a conference with the Athletic Director and the coach. Under no circumstances will a complaint go beyond this step if the issues have not been discussed between the parent, coach, and the Athletic Director.

STEP 3: If the complaint has not been resolved in steps 1 and 2, the complainant will contact the Superintendent and schedule a conference with the coach, the Athletic Director, and the Superintendent. Under no circumstances will a complaint go beyond this step if the issues have not been discussed between the parent, coach, the Athletic Directors, and the Superintendent.